THIS PRESENTATION HAS BEEN REVIEWED BY BC AND IS NOW LOCKED FOR CHANGES

Games Velocity Program

Review of the program approved in April 2019
2 proposals for program extension

June 2021



### **Executive Summary**

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#### Games Velocity Program (GVP) worked & It is meeting its objectives

GVP was approved in 2019 for 21 strategic developers

GVP met its objectives:

- 20/21 developers signed; 100% launches simshipped
- Partnership sentiment shifted from service fees to joint value creation
- Created xGoogle value; GCP signed several incremental commits w/ Gaming clients

Net GVP program investment of \$121m<sup>1</sup> was \$291m less than what BC approved

#### Why are we here? 2 proposals for BC approval

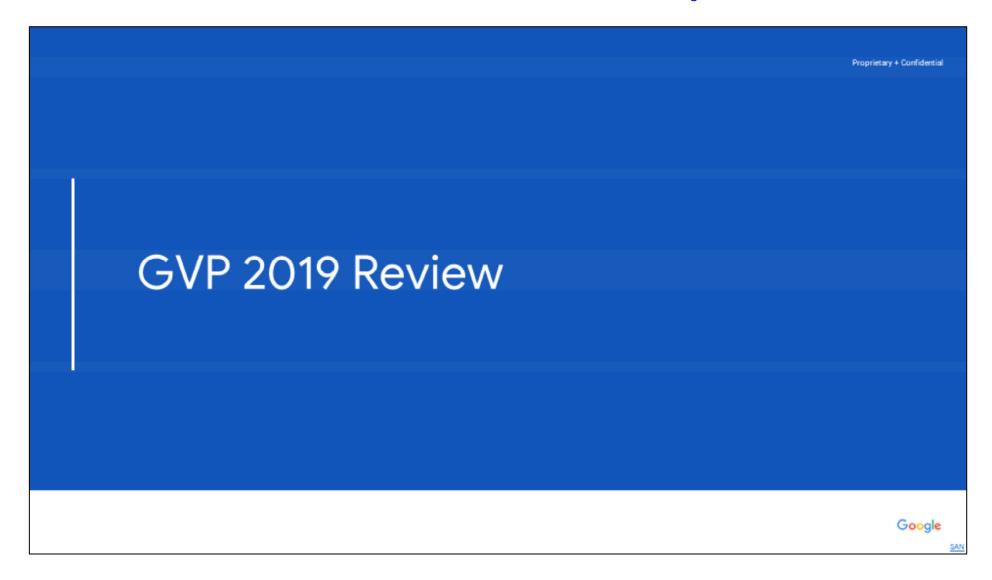
ASK 1: Extend Marketing / Ads / YouTube for signed developers to 2022

**\$79m (net -\$26m)** in additional investments for GVP 2019 developers

ASK 2: Extend GVP to 9 new developers \$257m (net +\$106m) in xPA investments

1 Includes \$79m in additional investments proposed as part of ASK 1

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# Reminder: Games Velocity Program (GVP) was approved to deepen top game developer partnerships with Play & Google by unlocking xGoogle value

Changes in mobile gaming created potential for game developers to de-prioritize Play users, and an opportunity for xGoogle collaboration for 21 top gaming partners, to provide to best content for Play users



Google's expanded value proposition to developers via xPA offers and services



Goals

**Developers Prioritize Play Users** 

Improve Developer Sentiment

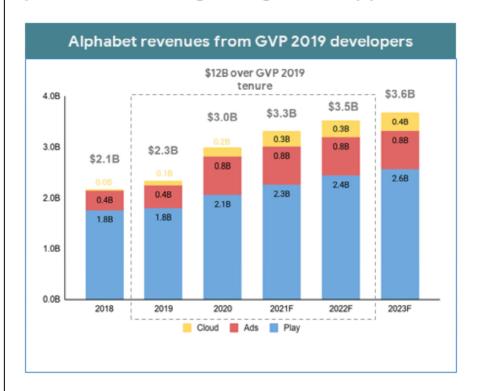
Boost x-PA Value

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SPAIR

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Reminder: GVP 2019 developers drove 1.7% of Alphabet's revenues in 2020, presented strong xPA growth opportunities



#### xPA opportunity driven by GVP devs

- Play 20% of annual revenue, marquee content, market/product expansion e.g: multi-platform gaming)
- Cloud new revenue opportunity in gaming vertical
- YouTube content with fast growing viewership
- Brand excellent IP for comarketing, DEI efforts



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20 of 21 devs signed, simshipped titles & sentiment improved. All incentives were reinvested in Google, enabling GCP to expand its presence in gaming

## Goal 1: Developers Prioritize Play Users

- 20 of 21 target devs<sup>12</sup> (20% of Play spend) signed GVP 2019
- 100% titles sim-shipped on Play (247 titles)
- Unlocked x-platform gaming partnership & revenues

#### Goal 2: Improve Developer Sentiment

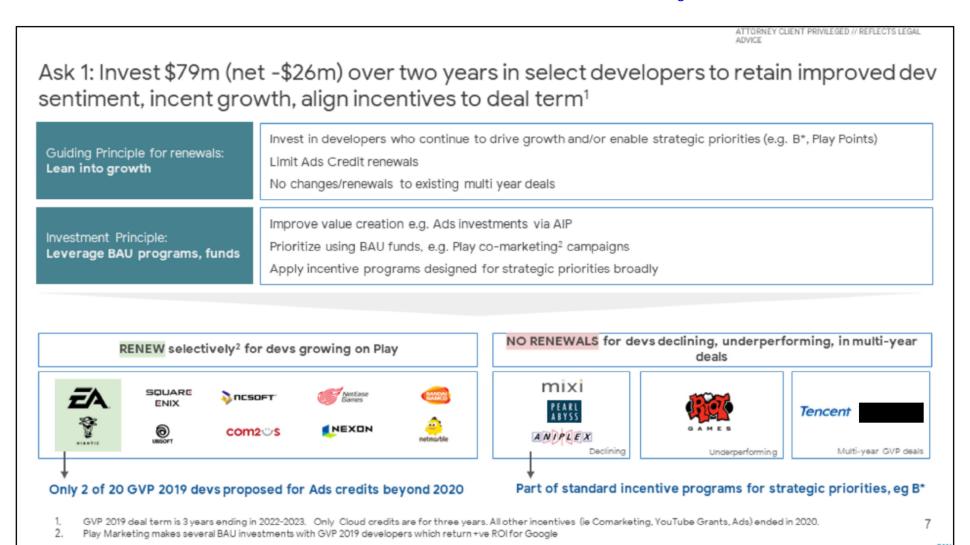
- 14 devs asked about service fees pre signing; 0 post¹
- Developers leaning into <u>Play &</u>
   <u>Google partnership beyond GVP</u>
   2019
- No GVP 2019 developers are in the App Coalition

#### Goal 3: Boost x-PA Value<sup>3</sup>

- \$191M in incremental GCP commits; including 8 new accounts<sup>4</sup> (not incl. ABK). GVP cohort growing 20% faster than GCP overall (70% vs. 50%).
- +10% revenue uplift for Ads, in line with expectations, but can improve ve ROI<sup>5</sup>
- >150% uplift in developer content uploads on YouTube
- 1 Supercell declined due to low perceived xGoogle value. Exploring new emerging markets opportunities to bring them to the table.
- 2 GVP 2019 target list of 21 counts ABK as 3 Play developers Activision, Blizzard and King
- 3 ABK included in assessing impact of Goals 1 and 2, but not 3. ABK investment went beyond GVP and was approved separately by BC
- 4 8 new accounts include EA, Tencent, Aniplex, Mixi, Pearl Abyss, NCSoft, Com2Us, Ubisoft Mobile
- 5 GVP 2021 will address Ads ROI by moving to AIP structure that lowers credits and ties them to incremental spend.



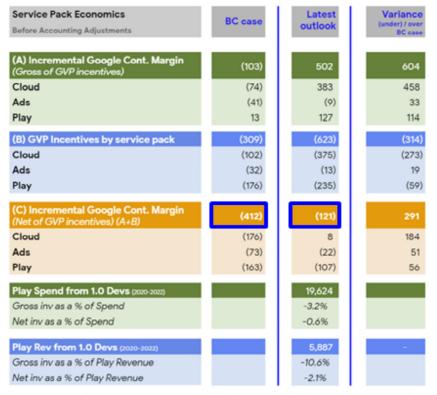
- product commits? Better than expected?
- <u>Link</u> to source



- Charts: https://docs.google.com/spreadsheets/d/1y0ws4LlaJXbN1-0iKgD3fF-uHAOGsHD95w7hB4n5lNk/edit#gid=0
- Previously neutral/-ve now positive NO
- Previously negative now neutral YES
- Previously neutral/negative now neutral / in a multi year deal NO

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## GVP 2019 projected to consume only \$121m in net investment vs. \$412m expected at BC



#### Outperformance due to:

- Cloud: Commits unlocked higher-than-projected incremental revenue
- Ads: long negotiations delayed deal signing resulting in lower utilization
- Play: invested more but also achieved higher returns than expected on marketing

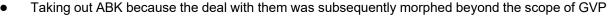
Figures include \$79m in refreshed Marketing, Ads, YouTube investments (\$26m net investment incl. Value recouped)

NOTE: contribution margin" reflects the effects of many components of GVP 2019 but excludes some, such as value from stronger developer relationships and strategic product integrations. Overall contribution margin from GVP partners was strongly positive for each of Play, Cloud, and Ads.

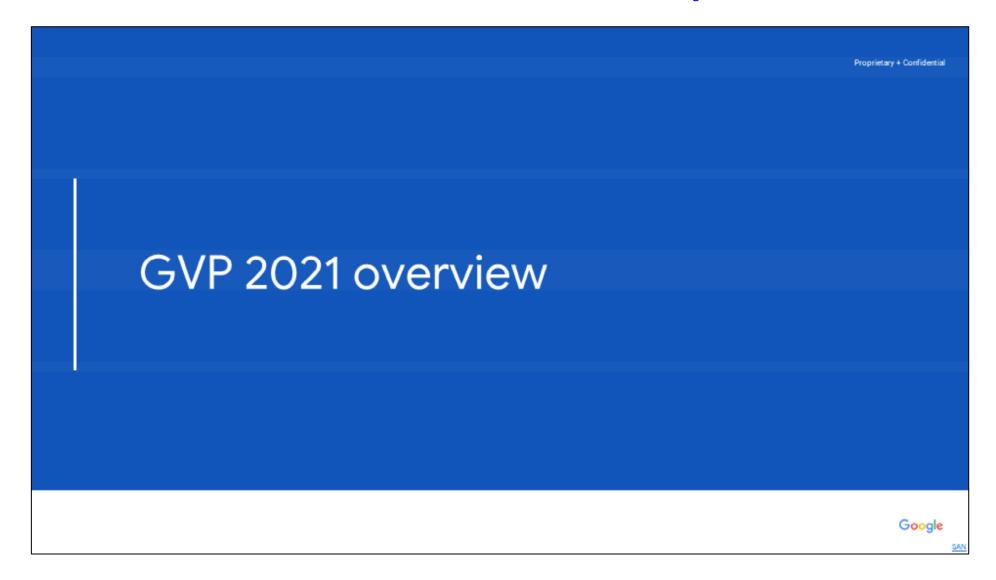
Section B quantifies Cloud and Ad credits at their cost to serve.

Refer to the speaker notes for key assumptions and basis of presentation

- 1 All GVP 2019 investments except Cloud credits expired in 2020; we'd like to selectively extend refreshed investments, with mostly BAU funds to sustain improved developer sentiment
- 2 Some developers beyond 11 being proposed for refreshes may get investments, but only against adoption of Google strategic priorities eg B\*, Play Points
- 3 GVP 2019 did not originally include any Play Loyalty incentives. This is a new program addition to secure Play's strategic priorities with developers



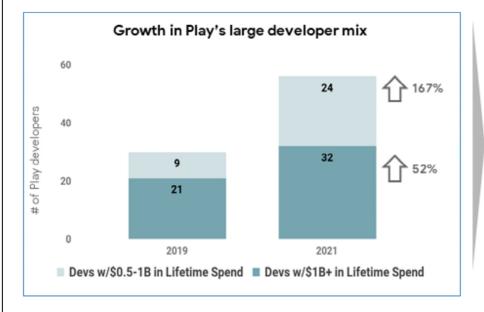
- Context and goals of program...
- Investment of credits and marketing was partly offset by incremental revenue in Cloud, Ads, and Play.
- Net investment key assumptions:
  - Excludes Strategic Value from improved Dev Sentiment | simship of titles | prod integration
  - Excludes xPA transfer implications
  - o Excludes HC costs
  - o 3 year program duration (mostly 2020-2023). Deal start date varies by Dev. Assuming GVP 1.0 ends after Year 3
  - Cloud value recouped Includes spend uplift attributable by Cloud to GVP 1 year past the program duration (customer acquisition value).
     This benefit is not expected to be repeated if GVP is extended.



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ADVICE

Developers making >\$500M in lifetime spend on Play has doubled since 2019. New developer mix poses challenges and presents opportunities.

## Lifetime spend growth among top partners since 2019



## Challenges and opportunities presented by new developer mix

New large & influential developers:

- Offer potential for xGoogle opportunities
- Innovating on monetization strategies

xGoogle partnerships with these developers will help:

- GCP compete with MS, AMZN¹in gaming
- Play compete with App Store by incentivizing devs to not de-prioritize Play users<sup>2</sup>

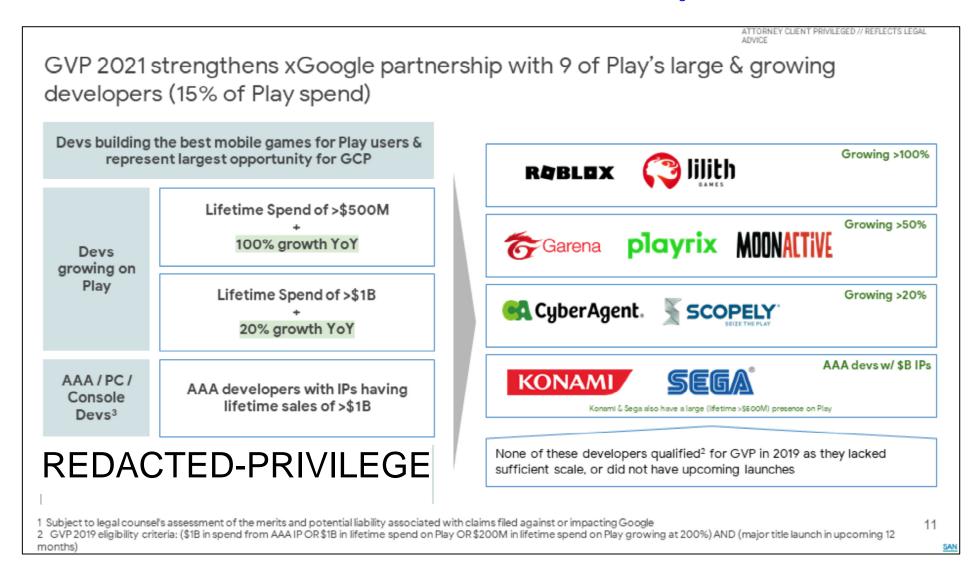
## REDACTED- PRIVILEGE

1 Google Cloud competes with larger competitors like Amazon, Microsoft who regularly bundle their products

10<sub>SAN</sub>

• Charts: https://docs.google.com/spreadsheets/d/1y0ws4LlaJXbN1-0iKgD3fF-uHAOGsHD95w7hB4n5lNk/edit#gid=0

<sup>2</sup> As part of GVP, we ask for Play users to be treated "at par" with App Store users via parity in launch dates, features and in game content. No asks for exclusivity or Play-first launches



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# GVP 2021 applies lessons learned from GVP 2019 to drive positive contribution margin for Google while unlocking xGoogle value for developers

Trim offers; tie to growth

- GCP devs selected based on cloud opportunity. Credits offered with commits
- Ads based on standard AIP for better ROI. Incremental credits driven by growth
- Play offers (e.g. comarketing) unlocked by spend growth
- Marketing incremental value to dev & Play via DMF+

Secure product priorities for Play users

- Strategic Product commits Battlestar and Points integration
- Game quality SKU, feature, and content parity to ensure best user experience
- Ecosystem influence help Google scale products through joint PR & case studies

Simplify & Scale Operations

- Automate¹ reduce manual efforts eg: Project Rosie for Ads Payout
- Term: 3 Years for all offers except Ad Credits (renewal based on ROI and exec approval)
- Consults: Drop: Ads SVAs. Add: Play Tech Consults, Project Ally, YouTube impact attribution

1 We are making progress in improving operations by automation / scaling eg delivering Ads, Cloud credits; however, aspects such as xGoogle accounting, marketing & legal operations continue to remain highly operational & resource intensive

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 We learnt that accounting guidelines mandate a high Play P&L dilution when GCP credits are allowed to retire commits. In GVP 2021, we propose setting up a governance committee to ensure signed deals remain within the approval guardrails, and to review them appropriately if not

### GVP 2021 is contribution margin positive for Cloud, Ads, and Google Overall

Rase	Low	- High
\$139M	\$123M	\$539M
(\$94M)	(\$90M)	(\$88M)
\$45M	\$33M	\$451M
\$504M	\$652M	\$883M
\$94M	\$90M	\$88M
\$598M	\$742M	\$971M
\$65M	\$53M	\$77M
\$65M	\$53M	\$77M
\$773M	\$880M	\$1,575M
centives		
(\$195M)	(\$223M)	(\$545M)
(\$358M)	(\$589M)	(\$697M)
	\$139M (\$94M) \$45M \$504M \$504M \$598M \$65M \$65M \$773M	\$139M \$123M (\$94M) (\$90M) \$45M \$33M \$504M \$652M \$94M \$90M \$598M \$742M \$65M \$53M \$65M \$53M \$65M \$53M \$65M \$53M \$65M \$53M \$65M \$773M \$880M

Deal Contribution Margin			
Play	(\$150M)	(\$191M)	(\$93M)
Cloud	\$241M	\$153M	\$274M
Ads (excl. Play + YT)	(\$1M)	(\$5M)	\$3M
YT (Ads)	\$16M	\$11M	\$20M
Total Contribution Margin	\$106M	(\$32M)	\$204M

(\$66M)

(\$49M)

(\$667M)

(\$58M)

(\$42M)

(\$912M)

(\$74M)

(\$56M)

(\$1,371M)

- Cloud: 1%-2% (down from 2%) of Play spend as Cloud credits;
   Service pack designed to incentivize new commits and spending.
- Ads: UAC credits at 1%-5% (down from 33%) of Ad spend.
- Play: \$106M Marketing, \$10M in Google Play Points and \$10M in Esports/YT grants in the base case
   Scales up with performance for Garena
- Direct deal related costs include \$257m in GVP incentives
   (Cloud \$114m | Ads \$18m | Play marketing, esports, GPP \$125)
- GVP incentives as a % of Play spend: ~1% (down from 3.2%)
- NOTE: contribution margin" reflects the projected effects of many components of GVP 2021 but excludes some, such as value from stronger developer relationships and strategic product integrations. Overall contribution margin from GVP partners is expected to remain strongly positive for each of Play, Cloud, and Ads.

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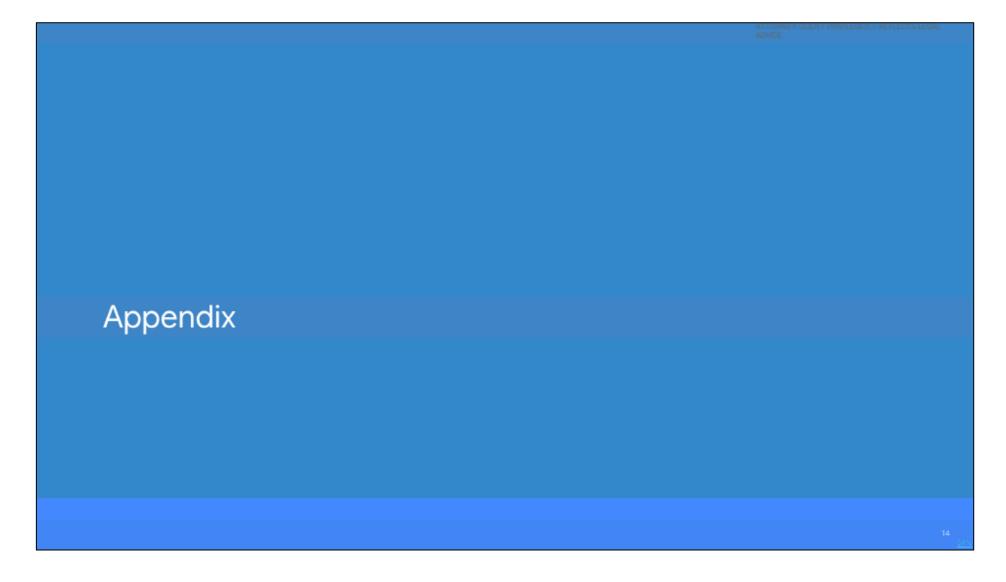
- Basis of presentation and key assumptions
  - Excludes Strategic Value from improved Dev Sentiment | simship of titles | strategic product integrations
  - Excludes xPA transfer implications
  - Excludes HC costs

Ads (excl. Play + YT)

YT (Ads)

**Total Cost** 

- 3 year program duration (mostly 2022-2024). No extension
- O Base: 56% GCP TAM @ 50% utilization | 10% Ad uplift | Garena @ base
- Low: 73% GCP TAM @ 100% utilization 10% Ad uplift | Garena @ base
- O High: 100% GCP TAM @ 100% utilization | 12% Ad uplift | Garena @ stretch



### SAN | Slides & Appendix Navigator

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#### **Main Slides**

#### **Appendices**

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12 GVP Learnings

13 GVP 2021 Economics

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17 Appendix B: GVP 2021 economics (alternate)

18 Appendix C: GVP 2019 P&L Detailed View

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# Appendix A: Value offered to GVP 2019 Devs (excl. ABK) within 3%-5% range approved by BC

Google Contribution Margin Developer	Cloud	Ads	Mkt	GPP	ΥT	Total	Cont. Margin	Value to Dev
Ubisoft	8	-	(3)		-	6	3.5%	-6.4%
Riot	22	(4)	(12)		(2)	4	1.1%	-6.9%
Mixi	13	-	(7)	0	(1)	5	0.5%	-2.69
Square Enix	9	-	(6)		(1)	2	0.1%	-1.5%
Aniplex	7	(0)	(5)		-	1	0.1%	-2.69
Niantic	13	(3)	(7)	(0)	(2)	2	0.1%	-4.29
Pearl Abyss	0	(0)	(1)		-	(1)	-0.3%	-2.5%
Netmarble	(10)	(4)	5	(0)	(2)	(11)	-0.4%	-2.39
Com2uS	(3)	-	(3)	0	-	(6)	-0.7%	-2.29
EA	(3)	1	(4)	0	(1)	(8)	-1.0%	-3.29
Nexon	(22)	-	6	(0)	-	(17)	-1.4%	-3.7%
NCSOFT	(28)	(0)	5	0	(2)	(25)	-1.0%	-5.49
Tencent	(0)	(10)	(15)		-	(25)	-1.4%	-4.39
Bandai Namco	(35)	(1)	(3)	0	(1)	(39)	-1.8%	-2.49
NetEase	(9)	(2)	(2)	(0)	(5)	(17)	-2.2%	-3.79
The Pokemon Company	-	-	(5)	0	(1)	(6)		
Multiple developers	-	-	(17)		(5)	(22)		
Total (Excl. ABK)	8	(22)	(82)	1	(26)	(122)	-0.6%	3.6%

- Most deals signed in the BC approved 3% 5% value range
- Value realized by devs who signed GCP commits was higher than in the BC case due to incremental discounts from commits
  - Includes NCSoft who is currently negotiating a commit
- Ubisoft and Riot underperformed on Play compared to expectations, thus increasing net % value invested. We are not renewing deals with both devs
- NOTE: Contribution margin listed here reflects net effect of GVP 2019; overall contribution margin from GVP partners was positive for each of Cloud, Ads, and Play.

Note: Value offered defined as incentives at Face Value / 2020-22 Spend.  $\sqrt{}$  Represents GVP deals with Cloud commit



Move to Appendix

### Appendix B: GVP 2021 is contribution margin positive for Cloud, Ads, and Google Overall

Service Pack Economics	Base	Low	High
Before Accounting Adjustments	Total	Total	Total
\$ millions			
(A) Incremental Google Cont. Margin (Gross of GVP incentives)	363	339	805
Cloud	231	231	354
Ads	85	61	108
Play	47	47	343
(B) GVP Incentives by service pack	(257)	(371)	(601)
Cloud	(114)	(228)	(228)
Ads	(18)	(18)	(18)
Play	(125)	(125)	(356)
(6)			
(C) Incremental Google Cont. Margin (Net of GVP incentives) (A+B)	106	(32)	204
	106 117	(32)	204 127
(Net of GVP incentives) (A+B)			
(Net of GVP incentives) (A+B) Cloud	117	4	127
(Net of GVP incentives) (A+B) Cloud Ads	117 67	4 43	127 90
(Net of GVP incentives) (A+B) Cloud Ads Play	117 67 (78)	4 43 (78)	127 90 (13)
(Net of GVP incentives) (A+B) Cloud Ads Play Play Spend from 2.0 Devs (2022-2023)	117 67 (78) 26,283	4 43 (78) 26,283	127 90 (13) 26,283
(Net of GVP incentives) (A+B) Cloud Ads Play Play Spend from 2.0 Devs (2022-2022) Gross inv as a % of Spend Net inv as a % of Spend	117 67 (78) 26,283 -1.0% 0.4%	4 43 (78) 26,283 -1.4% -0.1%	127 90 (13) 26,283 -2.3% 0.8%
(Net of GVP incentives) (A+B) Cloud Ads Play Play Spend from 2.0 Devs (2022-2022) Gross inv as a % of Spend	117 67 (78) 26,283 -1.0%	4 43 (78) 26,283 -1.4%	127 90 (13) 26,283 -2.3%

- Cloud: 1%-2% (down from 2%) of Play spend as Cloud credits;
   Richness and use-restrictions designed to incentivize new commits and spending.
- Ads: UAC credits at 1%-5% (down from 33%) of Ad spend.
- Play: \$106M Marketing, \$10M in Google Play Points and \$10M in YouTube in the base case
   Scales up with performance for Garena
- NOTE: contribution margin" reflects the projected effects of many components of GVP 2021 but excludes some, such as value from stronger developer relationships and strategic product integrations. Overall contribution margin from GVP partners is expected to remain strongly positive for each of Play, Cloud, and Ads.
- To be confirmed, but currently we expect Accounting transfers will be dilutive for Play, accretive to Cloud, and dilutive to Ads and YT, but the overall deal will still be accretive to Ads and YT.

Section B: x-PA Incremental investments: Captures costs to serve Cloud / Ad credits. marketing Inv Section C: Google Net Value: represents Gross Margin attributable to GVP NET of GVP Inv.

- Regarding GVP 2019 richness: Cloud credits were at 2% of Play spend except for Niantic at 3%. Ads credits were at 33% of ads spend except for Tencent, which was lower.
- High case: +\$191m contribution margin driven by:
- Cloud: Unlock higher GCP opportunity (100% of TAM) and 100% utilization of GCP credits
- Ads: 12% revenue uplift from UAC credits
- Play: \$XXM Incremental Play spend from Garena hitting "stretch" targets

- Net investment key assumptions:
  - Excludes Strategic Value from improved Dev Sentiment | simship of titles | strategic product integrations
  - Excludes xPA transfer implications
  - Excludes HC costs
  - O 3 year program duration (mostly 2022-2024). No extension
  - Base: 56% GCP TAM @ 50% utilization | 10% Ad uplift | Garena @ base
  - O Low: 73% GCP TAM @ 100% utilization | 10% Ad uplift | Garena @ base
  - High: 100% GCP TAM @ 100% utilization | 12% Ad uplift | Garena @ stretch

## GVP 2019 + Refreshes: -\$121M Google Contribution Margin with Cloud upside partially offsetting Play | Ads | YT investments

Proprietary + Confidential

GVP 2019	Pre-refresh	Refresh	Total
GVF 2019	GVP 1.0 excl. ABK	GVP 1.0	GVP 1.0 incl. Refresh
\$m	Total '19-'24	Total '21-'23	Total '19-'24
Incremental Revenue			
Play	\$95M	\$50M	\$145M
Play Revenue Allocation	(\$225M)		(\$225M)
Play Post-Acct. Rev	(\$131M)	\$50M	(\$80M)
Cloud	\$611M		\$611M
Cloud Revenue Allocation	\$225M		\$225M
Cloud Post-Acct. Rev	\$836M		\$836M
Ads (excl. Play + YT)	\$12M	\$1M	\$13M
YT (Ads)	\$12M	\$1M	\$13M
Total Incremental Revenue	\$730M	\$52M	\$782M
Direct Deal Related Cost			
Play	(\$379M)	(\$78M)	(\$457M)
Cloud	(\$404M)		(\$404M)
Ads (excl. Play + YT)	(\$25M)	(\$OM)	(\$25M)
YT (Ads)	(\$17M)	(\$OM)	(\$17M)
Total Cost	(\$825M)	(\$79M)	(\$903M)
Deal Contribution Margin		44	
Play	(\$510M)	(\$27M)	(\$537M)
Cloud	\$432M	\$M	\$432M
Ads (excl. Play + YT)	(\$13M)	\$1M	(\$12M)
YT (Ads)	(\$5M)	\$1M	(\$4M)
Total Contribution Margin	(\$95M)	(\$26M)	(\$121M)

- Latest Google contribution margin outlook \$121M.
   -\$537M for Play | +\$432M for Cloud | -\$12M for Ads | -\$4m for YT
- Figures include \$79m in refreshed Marketing, Ads, YouTube investments (\$26m net investment incl. Value recouped)
  - O Marketing: -\$66M (Gross) | -\$20M (Net)
  - O YT presence grants/ esports: -\$9M (Gross)
  - O Loyalty (10 devs): -\$2M (Gross) | +\$2M (Net)
  - O Ads (2 devs): -\$2M (Gross) | +\$2M (Net)
- x-PA implications: Revenue re-allocation from Play to Cloud expected to be ~\$225m

NOTE: contribution margin" reflects the effects of many components of GVP 2019 but excludes some, such as value from stronger developer relationships and strategic product integrations. Overall contribution margin from GVP partners was strongly positive for each of Play, Cloud, and Ads.

Google

- Methodology + Key assumptions + Input providers
- Methodology for Play Revenue Allocation:
- Q3'19 Q1'21 Actuals (excl. ABK) + Play Deferrals Forecast (excl. Commit deals and Cash reimb) + Deferral Forecast for Commit Devs (excl. ABK)
- Input providers: Latest Cloud model on incremental revenue attributable to GVP from JasonN, Actuals from ocrisafulli@, Deferral Forecast for Commit devs from caitlinburke@, and Play Deferrals from karanmmxix@

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# Appendix D: We would like to encourage developers to publicly highlight success of their businesses and their partnerships with Play

#### Leverage developer's social media, O&O channels

#### Partner with Play on joint PR

#### Platform availability

- Invest in title specific messaging for Play:
  - O "Title X now available on Google Play"
  - O "Just updated on Google Play"
  - "New skins available on Google Play"
  - O etc

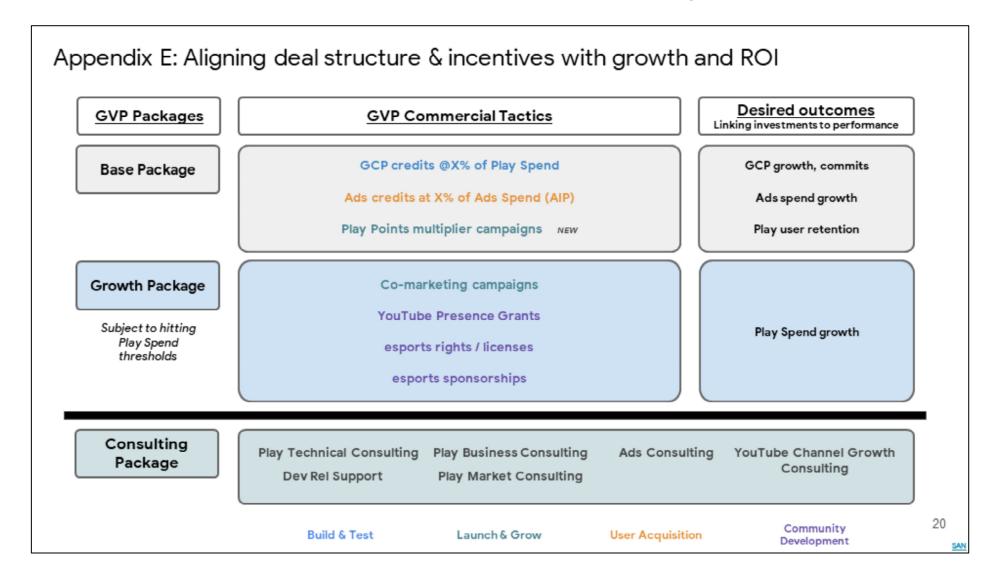
## Highlight benefits from Play partnership

- Highlight key partnership aspects with Play
  - O Successful game titles
  - O Great product outcomes
  - O New platform adoptions
  - 0 ...
  - 0 ...

#### Joint PR & case studies

- Joint PR on select strategic partnerships, eg xGoogle deals (similar to ABK)
- Create press-ready stories packaging partner testimonials and tie in with our broader ecosystem support narratives

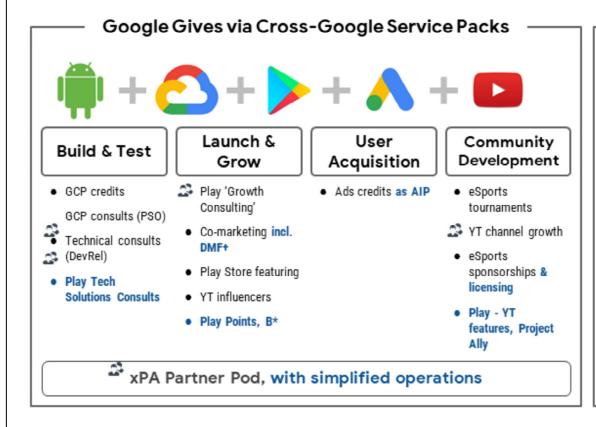
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Build & Test	<ul> <li>GCP credits: 1-2% of developer's Play spend reinvested as GCP credits, issued every 6 months</li> </ul>	Total/incremental GCP commit GCP credits consumption
Launch & Grow	Co-marketing: Promote key title moments via Google led custom campaigns, YouTube influencers, DMF, DMF+     Play Points: Play Points campaigns to drive incremental monetization	Increased participation in Play     Points from top partners
User Acquisition	Ads credits: Shift UAC credits from 33% of developer spend to AIP program	ROI from UAC credits
Community	YouTube Presence Grants: incentivize O&O channel content creation & growth      Mobile esports: Google run live esports events	Mobile game watchtime growth     O&O channel watchtime / uplo

Appendix H: Evolved GVP 2021 to continue unlocking strategic partnerships, and enable Play users to get the best content at launch



#### Desired Developer Behavior (Google Gets)

#### **Prioritize Play Users**

- Game titles available to Play users @ launch (simship)
- Play users get access to the same features, in game items as anyone else

#### xGoogle Value Creation

- Link more xGoogle investments to joint growth
- Invest in Google's strategic priorities (eg, Battlestar, Play Points)

#### Maintain / Improve Partner Sentiment

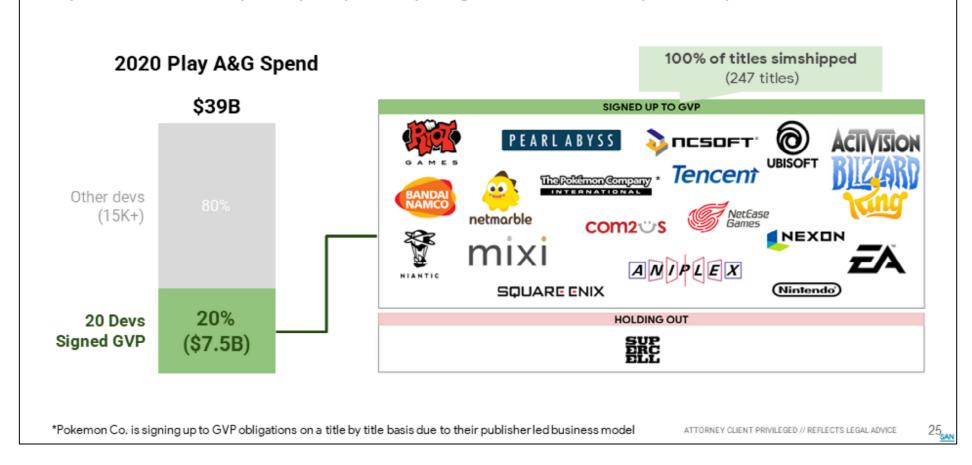
- Deepen xGoogle partnerships
- Public support for Google partnership

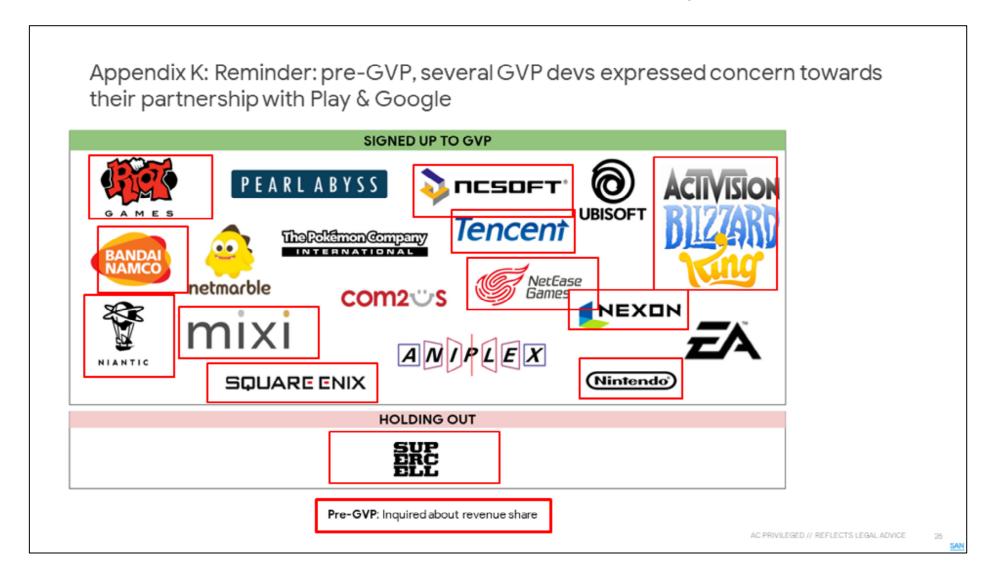
Blue items are new

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			ATTORNEY CLIENT PRIVILEGED // REFLECTS LEGAL ADVICE
		GVP 2019	GVP 2021
Appendix I:	Program Objective	Mitigate Play distribution risk	Deepen xGoogle strategic partnerships
Comparing programs	Eligibility criteria	PC/Console Devs Lifetime Revenue of IP >\$1B Play Devs: Lifetime Spend >=\$1B OR Lifetime Spend >\$200m and growing >200% YoY	PC/Console Devs Lifetime revenue of IP >\$1B Play Devs Lifetime Spend = \$1B, growing >20% OR Lifetime Spend >\$200m and growing >200% YoY Lifetime Spend = \$500m, growing >100% No litigation re: legality of content
	# of developers	21	9
	% of Play Spend covered	20% (not incl. Supercell who has not signed)	15%
	Google Gives	Commercial:  Ads credits: 33% of eligible UAC spend, capped GCP credits - 2% of Play Consumer Spend, uncapped Comarketing - fixed allocation YouTube Presence Grants - fixed allocation eSports rights / sponsorships - fixed allocation  Consultative Ads consulting, GCP consulting, Play business consulting, Partner DevRel consulting, YouTube consulting	Commercial:  Ads credits: 1-5% of UAC spend (AIP Program) linked to growth GCP credits - 1-2% of Play Spend; 50% retirable against commits Comarketing - fixed allocation; add DMF+ YouTube Presence Grants - fixed allocation eSports rights / sponsorships - fixed allocation  Consultative Ads consulting, GCP consulting, Play business and tech consulting, Partner DevRel consulting, YouTube consulting
	Google Gets	Simship. Feature Parity	Simship, Feature, SKU Parity Public support for Play Partnership Stretch targets for Play Consumer Spend (Garena only)
	% investment (value to dev)	3-5% of respective Play Consumer spend	2-4% of respective Play Consumer spend (except Garena)
	Term	3 years for GCP credits, 1 year for all else	3 years for all incentives except Ads (renewed post ROI eval)
	Google Gross investment	\$632M over three years; Incl. \$81M to extend 1 year incentives to three for select devs	\$267M - \$500M (gross) over three years
	Google Net Investment	-\$130m over three years	+\$96M - +\$248M over three years 24

Appendix J: 20 (of 21 target) devs representing 20% of Play spend signed GVP; are prioritizing Play users via sim-ship and parity on Play; negotiations underway with Supercell





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## Appendix L: Beyond GVP - Quantitative assessment of partnership health\* by xPA Finance teams

			2020 Growth			
	Play Spend	GCP Spend	UAC Spend	YouTube watchtime	Google Revenue Growth	Comments
Riot Games, Inc	100%	125%	13183%	34%	13276%	Expressed public appreciation about partnership with Play
NEXON Company	108%	38%	27%	42%	91%	
Tencent Games	56%	842%	90%	114%	61%	Launched Battle Pass subscriptions exclusively on Play
ABK	29%	245%	141%	59%	58%	
NCSOFT	54%	-39%	-2%	21%	54%	Unlocked strategic xPlatform gaming partnership (Dynasty)
Jbisoft Entertainment	49%	31%	63%	28%	51%	CEO expressed excitement about expanding xGoogle partnership via GVF
Niantic, Inc.	38%	13%	211%	83%	38%	Multiple exec quotes on the strength of GVP partnership
SQUARE ENIX Co.,Ltd.	24%	314%	24%	375%	30%	
Com2uS	5%	22722%	181%	14%	24%	
Netmarble	8%	224%	97%	-22%	20%	
Electronic Arts Inc	8%	34%	205%	21%	13%	Extended GVP deal by +2 years to lean into GCP, Ads
mixi, Inc.	4%	887%	-17%	-3%	10%	Reinvested GVP incentives to return to Play growth
NetEase Games	10%	54%	8%	-31%	10%	Changed launch processes to support GVP partnership & Play users
BANDAI NAMCO Entertainment In	-4%	4%	7%	29%	-4%	
Aniplex Inc.	-10%	3021%	107%	42%	-4%	Stepped up exec relationships with Google
The Pokemon Company	-18%	0%	100%	21%	-18%	
PEARL ABYSS	-28%	5410%	-50%	93%	-26%	
TOTAL	23%	75%	88%	40%	32%	

<sup>\*</sup> xPA Finance assessment of developer investment with Google; not entirely attributable to GVP, but supported by GVP

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### Appendix M: Developers realized value across PAs & beat BC estimates for GVP 1.0

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	@ BC	Actual
ARR acceleration	19% (by 2024)	39% (by 2024)
Win-Rate acceleration	140%	220%
Marquee titles on GCP	N/A	9

**BC Success Metrics** 

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	@ BC	Actual
UAC yoy growth rate acceleration	11%	+10% Incremental
SVA / Best Practice adoption	N/A	Low Adoption

	@ BC	Actual
Mobile game watchtime, as % of total gaming watchtime	10% (by 2022)	12.6% (2020)
Mobile game creator/upload uplift	N/A	+153% / +204%

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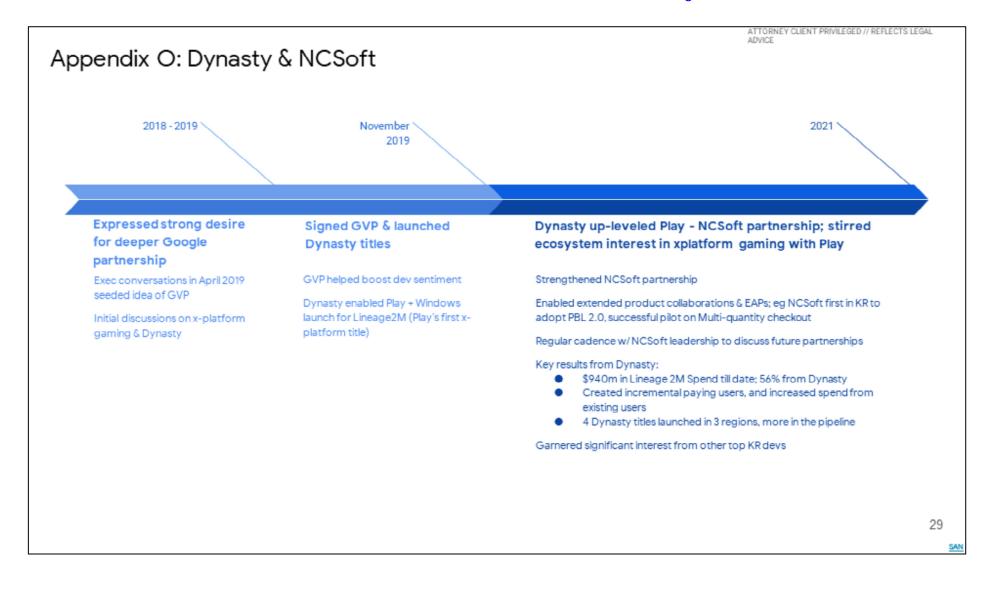
3-4 Yr Incremental Spend Commits	+\$191M
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Share of Wallet	+30%
ROI	-10%

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- Cloud Deals:
- -ABK: \$230M, 4-yr (\$221M incremental) Titles: CONFIDENTIAL COD,
- Niantic: \$100M, 3-yr (\$40M incremental) Titles: 3
- Not closed Pearl Abyss: \$23M, 3-yr Titles:
- -Riot: \$20M, 3-yr (+\$20 incremental)
- Netmarble: \$18M, 3-yr (0 incremental commit but growing 426% YoY)
- -NetEase: \$15M, 3-yr (+\$14M incremental)
- TOTAL: \$428M. Incremental: \$331M.
- Cloud KPI Definitions:
- -ARR acceleration: Defined as average YoY growth between BC 5-year total: \$242M, HUG BC 5-year total: \$581.5M and HUG new projected 5-year total: \$1.2B.
- -Win-rate acceleration: Defined as conversion percentage increase from BC %. BC conversion was 25% w/o HUG and 60% with HUG (.6/.25-1) = 140%. Already signed 12 out of 18 developers so 67% conversion. Estimating conservatively at 80% through program duration. (.8/.25-1) = 220%.
- Marquee titles on GCP: Defined as number of marquee titles on GCP from signed developers. 9 titles include"
- >>Netmarble: Lineage 2 Revolution, BTS world migrating from AWS
- >>Mixi: Monster Strike Expected to 13x spending
- >>Pearl Abyss Black Desert Mobile new customer
- >>Com2US Monster Warlord, Dragon Blaze, TALION and new title
- >>Aniplex Fate Grand Order Expected to 40x spending



Appendix P: Runway (Play reducing service fee to 15% for first \$1m in revenue) has minimal impact on payouts to most GVP developers

Developer	Runway %	Developer	Runway %	
KONAMI	0.06%	Electronic Arts Inc	0.07%	
SEGA CORPORATION	0.14%	Com2uS	0.08%	
Playrix	0.02%	NetEase Games	0.09%	
Garena Games Online	0.01%	Ubisoft Entertainment	0.44%	We will not renew GVP with Riot due to underperformance of their titles on Play
Moon Active	0.03%	Riot Games, Inc	1.95%	
CyberAgent Inc.	0.08%	mixi, Inc.	0.05%	
Scopely	0.05%	Aniplex Inc.	0.04%	
LilithGames	0.03%	PEARL ABYSS	0.18%	
Zynga Group	0.02%	The Pokemon Company	6.79%	TPC titles are published by 3rd party developers (e.g. Niantic for Pokemon Go),
Roblox Corporation	0.08%			due to which this number is misleading. We will continue to invest behind TPC's high
NCSOFT	0.01%	Activision Publishing, Inc.	0.11%	potential titles
BANDAI NAMCO Entertainment Inc.	0.02%	Blizzard Entertainment, Inc.	0.48%	
Netmarble	0.03%	King	0.02%	
SQUARE ENIX	0.03%	Tencent Games	0.03%	
Niantic, Inc.	0.04%			
NEXON Company	0.05%			ATTORNEY CLIENT PRIVILEGED

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Appendix Q: Ads Impact Analysis	- GVP 2019 S	ummary
	Projected	Actual
UAC YoY Growth	N/A	+10% Incrementality
Ads Best Practice Adoption	N/A	Low SVA Adoption
SOW BC Metrics	N/A	+30%
Key Highlights	Key Lea	rnings & Solutions in GVP 2.0
<ul> <li>9 developers receiving UAC credits as part of Hug with \$66 million in credits received in 2019/20 (budget of \$100M) - 61% of total GVP 1.0 credits related to Activision Blizzard</li> </ul>	negative driven	increasing SOW & UAC spend, but overall ads ROI by high payout % → 2021: Adopt AIP credit model payouts to better tie credit payouts to incr. ad growth
<ul> <li>Incrementality analysis infers an aggregate revenue uplift of 10%, increase in SoW with an average +30% across most clients post-Hug (note: SOW no longer tracked post Q2'20)</li> </ul>	review to deter	ualifying use cases necessitates manual scrutiny and mine eligibility for credits → 2021: Simplify qualifying elease structure
<ul> <li>UAC credits delivered negative ROI (-1.7 ROI), with the implied incremental revenue uplift being less than the original BC expectations</li> </ul>	to bad user exp inability to scale	ent relies on a highly manual process (bmods) leading erience, risk of inaccurate financial reporting and in key markets → 2021: Build new payments tool to distribution via coupons (Project Rosie)

- BC assumption of uplift was equivalent to 50% of released credits BC assumption = \$33M uplift (50% of \$66M) vs actual implied uplift of \$29M
- Latest incrementality study performed by the Economics team (as of Oct-20) Source

Learnings	from User Acquisition	ATTORNEY CLIENT PRIVILEGED // REFLECTS LEGAL ADVICE
	GVP 1.0	GVP 2.0
AC credits were expensive	<ul> <li>Ads ROI is -ve, while overall program ROI remains +ve</li> <li>Though incrementality surpassing BC expectations, -ve Ads ROI is unsustainable for renewal or scaling purposes</li> <li>X deals unintentionally double dipping in both GVP &amp; DVIP, resulting in \$xx credits paid out without incrementality</li> </ul>	Lower % back from 33% to 1-5% Limit customers to sign either GVP, AIP, or DVIP
Credit utilization was low	<ul> <li>Only 50+% of Ad credits was unlocked, leaving ~\$50M on the table</li> <li>Avg deal negotiation duration ~6-9 months, leaving devs only 6-9 months to fulfil contract terms, which are slated to end EOY 2020.</li> <li>High credit caps for low ad spenders (eg. Riot, NCSoft, Aniplex), resulting in &lt;25% redemption</li> <li>63% of credits were redeemed by ABK, rest of partners range from 8%-65% redemption.</li> </ul>	Secure budget through end of 2022 to allow for longer negotiation time Re-work budget allocation based on Ad spend ability
Operationally very taxing	<ul> <li>Highly manual to operationalize customized deals</li> <li>Credits delivered via credit memos, which are highly manual in calculation &amp; application</li> <li>X out of 18 deals have customized terms, requiring customized setup from Accounting &amp; Legal, hindering the ability to automate</li> <li>Ads rev database lacks signals to differentiate gaming vs non gaming rev</li> </ul>	Issue credit via Coupons (already secured Eng/PM commitment via Project Rosie)  Standard AIP deal mechanism

• Credit redemption

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## Summary of UAC Revenue & Credits by Developer

9 ad credit deals completed; \$66.5M earned to through 12/31/21 (~60% to ABK)

Developers	Budgeted UAC Credits (\$M)	GVP Start Date	GVP End Date	Total App Promo Revenue (\$M)	Hug Credits Earned (\$)	UAC Return (%)	Credits Utilized (%)
Activision Blizzard	35 M	Apr-2020	Mar-2021*	130 M	28.6 M	22%	82%
King.com	20 M	Jul-2019	Jul-2019	60 M	11.9 M	20%	60%
Riot Games	10 M	Feb-2020	Dec-2020	23 M	6.4 M	27%	64%
Netmarble	9 M	Jan-2020	Dec-2020	33 M	6.5 M	20%	72%
NetEase Games	8 M	Jul-2020	Dec-2020	24 M	3.6 M	15%	45%
Niantic	7 M	Nov-2019	Dec-2020	25 M	6.3 M	25%	89%
NCSOFT	3 M	Nov-2019	Oct-2020	1 M	0.2 M	15%	8%
BANDAI NAMCO	3 M	Feb-2020	Dec-2020	13 M	1.5 M	12%	60%
Aniplex	2 M	Jan-2020	Dec-2020	3 M	0.6 M	25%	31%
Pearl Abyss	2 M	Nov-2019	Oct-2020	6 M	0.9 M	14%	44%
Total GVP 1.0	99 M			320 M	66.5 M	21%	68%

Total GVP Budget	100 M
Total Credits Earned	66 M
Over/(Under) Budget	-34 M

\*Year 1 only; total committed credits of \$108.5M over 3 years



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## BC approval contingencies for ads involvement

- Stronger Ads Sales Team Involvement: Co-develop a process to ensure GVP deals do not negatively disrupt Ads ecosystem. Sales teams should participate in deal design prior to partner engagement.
- Avoid Custom Deals: Strong desire to avoid one-off, custom deals outside of GVP, given
  intensive operations across 7 XFN ads teams; in the case of custom deal proposal, ads finance/
  product / GPL VP approvals required.
- 3. Single Year Terms Only: Ads committing to single-year deal terms to start, while securing budget for all 3 years at BC. Evaluation of continuing ads involvement beyond year 1 to require Sales Director & Finance sign off and pursuant to Ads deal ROI evaluation.



- Path to long-term handover: Should ads continue beyond year 1, commitment to realign on long-term infrastructure & operational coverage
- Al:
- Define parameters about customization: AI -
- APAC GBO x Play meeting: Karan to kick off thread with Karl about setting up a meeting with Scott & Purnima to walk through APAC concerns
- Single year terms: Ads to support 1 year commitments, with BC approval via email for added funds in Y2 and Y3. Please let us know

Appendix R: GCP Impact Analysis	s - Summary	ATTORNEY CLIENT PRIVILEGED // REPLECTS LE			
	Projected	Actual			
3 year Spend commits	N/A	+\$412M Incremental			
ARR acceleration	19%	<b>39%</b> (by 2024)			
Marquee titles on GCP	XX	9			
Key Highlights		Key Learnings			
<ul> <li>10 developers receiving GCP credits via Hug</li> <li>Hug helped sign deals with 50% of the top 10 developers collectively expected to spend \$2.6B on IT in 2021</li> <li>Helping devs expand x-platform GCP footprint in Gaming</li> <li>Deals expected to deliver higher longer term upside to Google</li> </ul>	Need to spend t ecosystem, e.g.     Highly operation	<ul> <li>Allowing commits &amp; Hug credits to coexist was crucial to close large deals</li> <li>Need to spend time thinking about nuances of Cloud ecosystem, e.g. resellers, local taxes</li> <li>Highly operational &amp; resource intensive; need to invest in standardizing approvals and operations</li> </ul>			

- \$Niantic \$100M/3yr, starting in Sept 2019
- ABK \$230/3yr, started in jan 2020
- Riot \$20/3yr started in jan 2020
- Netease \$15M/3yr started in july 2020
- •
- PENDING: EA \$15M , Tencent \$40M, PA \$15-18M

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## HUG 1.0 Developer Status - 19 of 21 contracts signed

#### Signed

#### H1'20 Signers

- 1. Niantic (US)
- 2. Netmarble (KR)
- 3. Pearl Abyss (KR)
- 4. Com2Us (KR)
- 5. Mixi (JP)
- Aniplex (JP)

#### H2'20 Signers

- Activision Blizzard King (US)
- 2. Riot Games (US)
- 3. NetEase (CN)
- 4. Nintendo (JP)
- 5. Ubisoft (FR)
- 6. Bandai Namco (JP)
- 7. NCSoft (KR)
- NEXON (KR)
- 9. EA (US)
- 10. Tencent (CN)
- Square Enix (JP)

#### Holdouts / Significant Roadblocks

1. Supercell\*\* (FI)

#### Ineligible for GCP credits

 The Pokemon Co (titles developed and published by 3P developers)

Those in green denote those under commit
Those in blue actively scoping a larger commit
\*\* denotes those where the blocker is primarily
Developer related vs. GCP or Play driven

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## GCP spend commit deals, including incremental attributable to Hug

- ABK: \$230M, 4-yr (+\$221M incremental)

   Not counted in GVP economics, but GVP credits were crucial to closing commit with ABK.
- Niantic: \$180M, 3-yr (+\$120M incremental)
- •
- Riot: \$20M, 3-yr (+\$20M incremental)
- NetEase: \$15M, 3-yr (+\$14M incremental)
- Netmarble: \$18M, 3-yr (0 incremental commit)
- [Negotiating]
  - NCSoft: \$100M, 4-yr
  - o Netmarble: \$60M, 4-yr
  - 0
  - Supercell: \$2.5M, 3-yr

TOTAL: \$508M. Incremental: \$412M

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### HUG 1.0 credits have accelerated GCP consumption and helped sign commits

Strong xPA synergies in Gaming, large customer IT TAM, digitally native industry and Play's willingness to invest in HUG have successfully boosted xPA adoption for Cloud



Signed \$412M incremental GCP commits (6 customers)

#### Highlights:

- Play investing ~\$405M in credits (86% Y1consumption) over lifetime of program
- ABK (\$230M) and Niantic (\$180M) are 2 of Cloud's largest deals
- Niantic

NetMarble



HUG 1.0 customers gross rev. accelerated 68% (4 qtrs.)

#### Highlights:

- Forecasting \$627M incremental Cloud net revenue post-deferrals over 4 years
- 17 of 18 target customers signed HUG in Y1, net revenue upside coming in Y2 and Y3
- Favorable economics; Play revenue deferrals cover COGS improving gross margin

Regional Expansion

APAC / JP customers contributed 9% of region's GCP net rev. (2020)

#### Highlights:

- Largest customers (ABK, Niantic) in NorthAm and account for 45% of spend
- 56% of HUG 1.0 customers were in APAC/JP
- 2 customers in EMEA; Ubisoft spent \$5M revenue in 2020, Supercell didn't sign (Note: King of ABK is in EMEA)

Insights:

Gaming customers open to signing commits. GBP and Sales should leverage HUG credits to maximize TCV of deals

Only 1/3 (6 of 18) of customers signed commits'. Secure workloads by pushing remaining to sign multi-year contracts

xPA programs are a potential lever to expand share in new markets when there is overlap between PA customers

1 Initially in HT202Q GCP commits were only allowed on an exception basis. Play unblocked commit deals in HZ2020 and now GCP leads with trying to secure a multi-year commit

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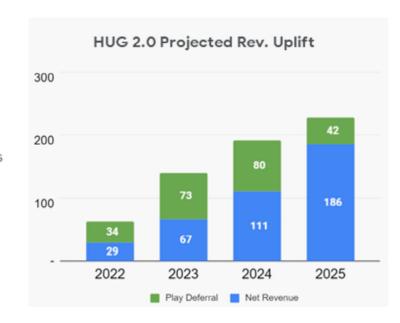
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### HUG 2.0 expands customers by 50% and expected to drive \$400M+ incr. revenue

Program expansion prioritizes Cloud commits for all customers, incentivized by Play credits

#### Highlights:

- 9 customers in-scope based on publiclydefensible Play criteria. Several GCP priority customers included<sup>1</sup>
- CyberAgent and Garena are 2 of Cloud's largest projected deals (\$100M+), Sega, Konami and Roblox have strong potential
- 56% of the customers are based in APAC/ JP similar to HUG 1.0. 2 qualifying EMEA customers (Moon Active, Playrix)



#### Early Insights:

Second tier of
Gaming customers
(primarily mobile) so
opportunity not as
large as HUG 1.0 due
to less IT spend
compared to AAA
(console) developers.
Still very favorable
uplift for Cloud

Next Steps: Cloud Leadership Approvals<sup>2</sup> (this meeting), BC week of May 10

1 Zynga, Playfika excluded due to ongding legal concerns 2 Cloud Finance / Sales leads are aware it's coming, plan to send a note ahead of time, BPR next Wed.

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Appendix S: YouTube Impact An	alysis	s - Summa	ry	
	Pro	ojected	Actual	
Mobile Game Watchtime	10%	by 2022	13% in 2020 (incrementality TBD)	
Creator / Upload Uplift	+50%/ +50%		+120% / +161%	
Revenue (UGC mobile exclusive)  BC Metrics	+	-30%	+57%	
Key Highlights			Key Learnings	
Presence grants enabled positive engagement with developers on content strategy & planning	<ul> <li>Longer than expected lead times, however useful foundational work and testing done with most devs</li> </ul>			
<ul> <li>Most developers increased their YouTube content uploads / creator engagements / YouTube presence</li> <li>Funds being used across a variety of initiatives - live events, creator academies, community days</li> </ul>			y impacts effectiveness of funds; Riot and ne in content creation / audience due to title e	

## YouTube Presence Funds Impact by Developer in Hug 1.0

Existing Partners with YT deals	2019 Watchtime	2020 Watchtime	YoY WT	YoY Rev
Activision Publishing, Inc.	691,373,705	1,669,175,115	141%	223%
Niantic, Inc.	543,400,490	317,419,326	-42%	16%
Riot Games, Inc	850,305,339	940,901,617	11%	25%
BANDAI NAMCO Entertainment Inc.	5,830,790	3,411,581	-41%	43%
NCSOFT	91,289,236	84,519,028	-7%	13%
Blizzard Entertainment, Inc.	649,045	26,937,790	4050%	270%
mixi, Inc.	60,924,013	108,035,855	77%	66%
King	575,170,663	978,085,516	70%	86%
Netmarble	649,044.93	26,937,789.87	4050.37%	270.5%
Total	4,817,206,738	6,632,579,181	38%	81%

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